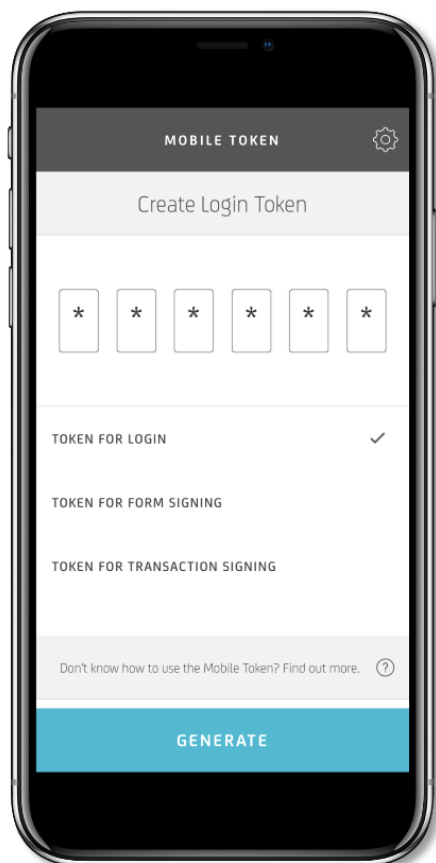


## INSTRUCTIONS FOR THE AMENDED METHOD FOR SIGNING PAYMENTS USING THE ONLINE BANK



In order to ensure additional security in terms of stronger authentication, the Online Bank system will have a changed method of signing orders as of 17 July 2019. Your online banking experience will thus be easier, faster and safer.

Should you require additional information, please get in contact with us:

- every workday between 7 a.m. and 6 p.m. and
- every Saturday from 8 a.m. to 2 p.m.

Free helpline: 080 88 00

E-mail: [info@unicreditgroup.si](mailto:info@unicreditgroup.si)

Internet: [www.unicreditbank.si](http://www.unicreditbank.si)

## I. PHYSICAL TOKEN

In order to ensure additional security in terms of stronger authentication, we will change the method for signing payment orders in the Online Bank. In addition to the existing process, in which you generate a one-time password, an additional code will have to be entered under the process as shown below.

### Signature instructions using a physical token

Fill out the payment order or use the existing template. In the step "Review and Sign", mark the payment order.

The signing of the payment order with a physical token is performed in two steps.

First step: Generate the one-time authentication code with the help of the physical token. In the field "password" enter the generated one-time code and submit it by clicking on "Generate authentication code".

Image 1: Generate authentication code

### Review & Sign

1. Set up | 2. Details | 3. Review & Sign

Select All

You have 1 order to sign

#### Universal Payment

15 Jul	FROM BCP BIA BANK SI562900000010 0000 156	-1.33 EUR
	TO Janez Novak SI562900000000 0000 061	<input checked="" type="checkbox"/>

[Delete](#) [Details](#)

Total debits of selected orders (1) -1.33 EUR

Second step: The authentication code appears in italics (Image 2: code "069737"). Enter the code in the field "Enter authentication code", which is located in the bottom left corner.

Image 2: Enter the authentication code

**Review & Sign** [X]

1. Set up | 2. Details | 3. Review & Sign

Select All

You have 1 order to sign

Universal Payment

15 Jul	FROM BODAN PETJAK SI56290000001900176	-1.33 EUR	<input checked="" type="checkbox"/>
	TO Janez Novak SI56290000001900131		
	<a href="#">Delete</a>		<a href="#">Details</a>

Total debits of selected orders (1) -1.33 EUR

SI562900000019001761  
-1.33 EUR

*069737*

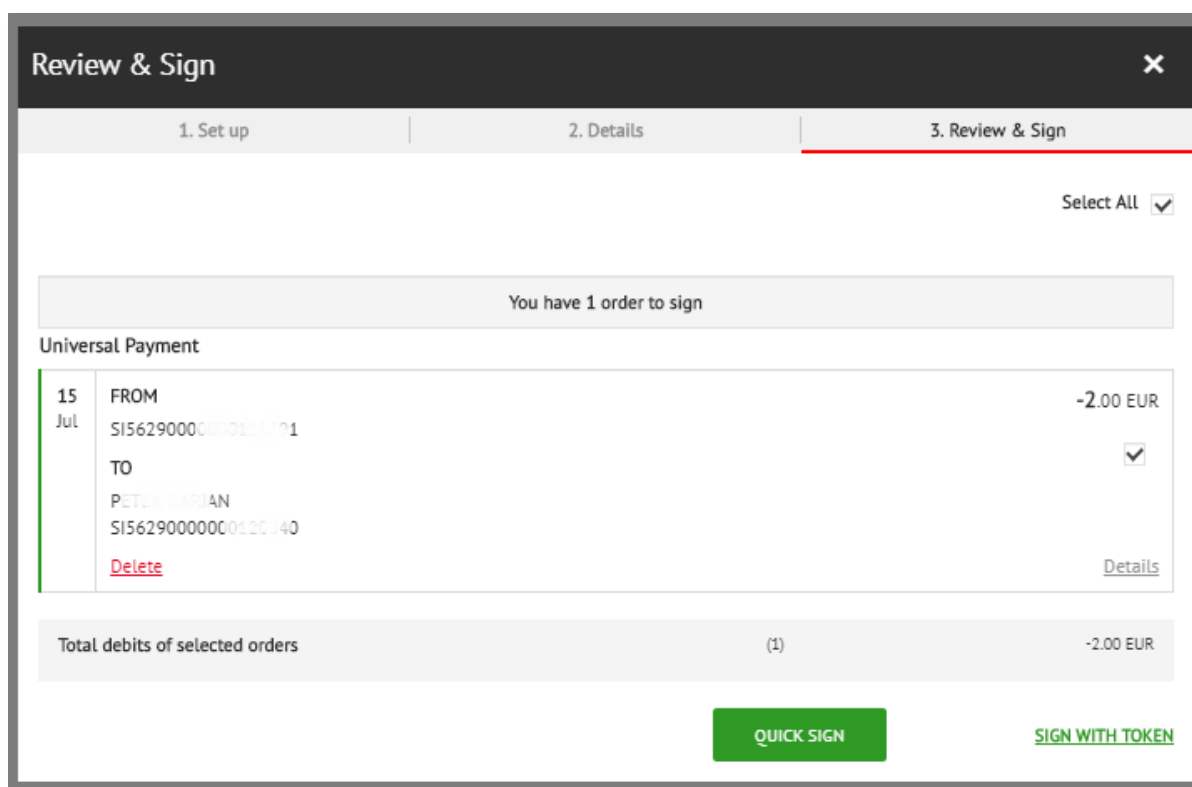
Enter authentication code

BACK SIGN



If the quick signature option is disabled in the mobile token settings and you have not received a push notification, please check the following:

- that the internet connection on your mobile phone is working (activated mobile data transfer or Wi-Fi connection),
  - that your mobile phone settings have the push notifications for the application “Mobilna banka GO!” enabled,
  - that you have entered the correct phone number into your Online Bank (Online Bank - Settings - Contact Details).
2. In the Online Bank’s window for signing documents choose “Quick sign”. By clicking on the button, you will receive a push notification on your mobile phone.



- Open the push notification and review and approve the request in the mobile token application.



- When you have approved the request in the mobile token application, click on the button "OK". The payment will then be signed.

### Review & Sign

1. Set up | 2. Details | 3. Review & Sign

Select All

You have 1 order to sign

Universal Payment		
15 Jul	FROM SI56290000000113711	-2.00 EUR
	TO PETRO CUKRAN SI5629000000010140	<input checked="" type="checkbox"/>
	<a href="#">Delete</a>	<a href="#">Details</a>

Total debits of selected orders (1) -2.00 EUR

You will receive a push message on your mobile phone. Click on it and authorize the transaction in the application. Once this is done click on the right Finish button for final approval.

[CANCEL](#)

## Signature with a token

1. In the signature window in the Online Bank, choose the transactions you wish to sign and choose the option “Sign with token”.

The screenshot shows a 'Review & Sign' window with three tabs: '1. Set up', '2. Details', and '3. Review & Sign'. A 'Select All' checkbox is checked. A message states 'You have 1 order to sign'. Below this, a table shows a 'Universal Payment' on 15 Jul. The transaction details are: FROM SI562900000001200401, TO PETELJAKARIAN SI56290000000120040, and an amount of -2.00 EUR. A checkmark is next to the amount, and a 'Delete' link is below the transaction. A 'Details' link is also present. At the bottom, a summary row shows 'Total debits of selected orders' as (1) for -2.00 EUR. Two buttons are at the bottom: 'QUICK SIGN' and 'SIGN WITH TOKEN'.

Date	Description	Amount	Action
15 Jul	FROM SI562900000001200401	-2.00 EUR	<input checked="" type="checkbox"/>
	TO PETELJAKARIAN SI56290000000120040		<a href="#">Delete</a>
			<a href="#">Details</a>
Total debits of selected orders		(1)	-2.00 EUR

2. Open the “Mobilna banka GO!” application and enter the mobile token (choose “Generate token” in the menu). Choose the option “Token for transaction signing” for signing transactions and copy the respective values from the signature window in the Online Bank to the entry fields. Copy the **IBAN numbers combination** into the first field and the **exact transaction amount** into the second field (in the form of 0.00). By clicking on the “Generate” button, the application will generate a one-time password which you have to enter into the field in the signature window in the Online Bank at the bottom left corner. After you have entered the password, click “Sign” and your transaction will have been successfully signed.

Review & Sign

1. Up | 2. Details | 3. Review & Sign

Select All

You have 5 orders to sign

Universal Payment

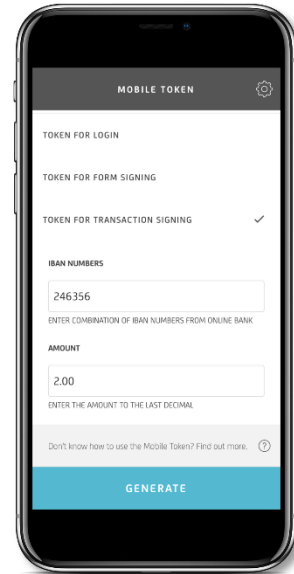
15 Jul	FROM JURJANA BOJIC SI56290000000120040	-2.00 EUR	<input checked="" type="checkbox"/>
	TO PETEK DARJAN SI56290000000120040		<a href="#">Delete</a>
			<a href="#">Details</a>

Total debits of selected orders (1) -2.00 EUR

To generate the token open the mobile token application and choose an option Create token for transaction signing. In the first input field fill the IBAN numbers combination: 120040 and in the second input field fill and the exact transaction amount: 2.00

.....

BACK SIGN



Banka za vse, kar  
vam je pomembno.





### III. SMS TOKEN

#### Signature instructions using an SMS token

First mark the order you wish to sign. The signing of the payment order with an SMS token is performed in two steps.

First step: Enter your password for the SMS token in the field “enter password”, then click the button “SEND SMS TOKEN”.

Image 1: Enter the password for SMS

The screenshot shows a web interface titled "Review & Sign" with a close button (X) in the top right corner. Below the title is a progress bar with three steps: "1. Set up", "2. Details", and "3. Review & Sign", with the third step highlighted. A "Select All" checkbox with a checkmark is in the top right. A message box states "You have 1 order to sign". Below this, a table displays a payment order:

Universal Payment		
15 Jul	FROM JANA NOVAK SI56290000001047942	-1.55 EUR <input checked="" type="checkbox"/>
	TO Janez Novak SI5629000000114391	<a href="#">Delete</a> <a href="#">Details</a>

Below the table, a summary row shows "Total debits of selected orders" with a count of "(1)" and a total of "-1.55 EUR". At the bottom, there is a dark bar containing a "SEND SMS TOKEN" button, a text input field with the placeholder "Enter password", and a "SIGN" button.

Second step: Enter the code you receive as an SMS into the blank field in the lower left corner (“Enter SMS code”) and click “SIGN”. Your payment order has now been signed.

Image 2: SEND NEW SMS TOKEN

**Review & Sign**

1. Set up | 2. Details | 3. Review & Sign

Select All

You have 1 order to sign

**Universal Payment**

15 Jul	<b>FROM</b> JANA NOVAK SI56290000001041942	<b>TO</b> Janez Novak SI56290000001041941	-1.55 EUR
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[Delete](#) [Details](#)

Total debits of selected orders (1) -1.55 EUR

**NEW SMS TOKEN** Enter SMS code **BACK** **SIGN**